

TERMS AND CONDITIONS OF ENTRY



No anti-social behaviour



No alcohol



No smoking or vaping



No glass



No bikes, skateboards or rollerblades



No pets



No inflatables or bodyboards



No running



No pushing



No bombing



No dunking



No ball games in the pool



No eating or drinking in the pool



Stay clear of lane ropes



No recording devices



Variable depth



Supervise children



Follow Lifeguard instructions

Council's Leisure and Aquatic Centres are facilities designed to provide a safe and enjoyable experience for all members of the community. To ensure a positive customer experience for all, the following terms and conditions are required to be adhered to by everyone:

1. Leisure & Aquatic Centre rules must be observed and followed at all times.
2. Management, at its own discretion, has the right to refuse entry.
3. Council's Leisure & Aquatic Centres are partners of the NSW Royal Life Saving's Keep Watch at Public Pools program. Customers are required to adhere to the terms and conditions of the Keep Watch Program which are clearly signposted throughout the centres.
4. No child under, and including the age of 14 years, is permitted to enter Council's Leisure & Aquatic Centres without being accompanied by a responsible adult of the minimum age of 18 years.
5. School aged children are not permitted within the centre during school hours (during school terms) unless they have written consent from their parent or guardian and/or the school.
6. Anyone attempting to gain access without paying the entry fee without authorisation, or anyone who has been banned from Council's Leisure & Aquatic Centres, will be prosecuted for trespassing.
7. All members are required to complete a pre-exercise questionnaire at the time of signing up, to disclose any medical conditions that present potential risk of injury or illness, when using this facility and participating in any programs or activities. This includes any medications being taken that may impair an individual and increase risk of injury or illness. Medical clearance may be required to use our Centres and Programs.
8. Casual users of Council's Leisure and Aquatic Centres (and its Programs) are encouraged to alert Leisure and Aquatic Centres staff to any pre-existing medical conditions that pose potential risk of injury or illness. Medical clearance may be required to use our Centres and Programs.
9. No cameras of any description are to be used in the facility at any time without Council permission. No cameras of any description are permitted in the change rooms under any circumstance. Council reserves the right to confiscate any equipment if this condition is breached.
10. Council accepts no responsibility for any loss, damage or theft of personal property or belongings.
11. Standard nappies are not permitted in any pools. All non-toilet trained children must wear an approved aqua nappy at all times whilst in the pool.
12. All pools will be evacuated and closed in the case of an emergency, or any other situation where it is deemed a risk to public health and safety to keep the pool open. When it is safe to do so, management will re-open the pools.
13. Customers that do not adhere to these Terms and Conditions will be asked to leave the Leisure & Aquatic Centre.
14. Customers enter the facility at their own risk.
15. Only Customers approved by management are permitted to conduct learn to swim, private swim lessons and coaching sessions or other commercial and/or business activity and/or enterprise.
16. Anti-social behaviours will not be tolerated. Any customers engaging in such conduct will be asked to leave the premises, may be banned from further entry and/or reported to the police.
17. All individuals aged fifteen (15) years and over are required to have an active profile. A photograph will be taken at reception and government-issued identification must be presented upon request for verification purposes. Council reserves the right to refuse entry where satisfactory identification is not produced or where misuse of a pass is reasonably suspected.

